GSK Response Center

Greeting patients and customers at the front porch of their GSK Oncology experience



Who we are

The GSK Response Center (GRC) is a team of nurses and pharmacists committed to helping customers and patients by listening with empathy and treating each person with the respect and dignity they deserve. While we do not provide medical advice, the GRC does educate and answer questions on GSK medicines.

Services we offer

- Answer questions on approved product indications, dosing and administration, and disease states
- Connect customers with resources for insurance benefits verification, savings cards, and patient assistance programs
- Provide Patient Advocacy Group information
- Collect feedback on potential adverse events or product quality issues
- Connect clinicians with their local Sales Professional, Medical Scientific Liaisons, or Medical Information Team
- Offer support in multiple languages

Get in touch with us!

Call 1-866-673-4527
Monday – Friday 8:30 AM to 5:30 PM EST with call-back option

Chat @ https://contactus.gsk.com/uschat.html
Monday – Friday 8:00 AM to 6:00 PM EST

Self-Service 24/7 @ www.contactus.gsk.com

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ONLBND220001 July 2022
Produced in USA. 0002-0019-33